



Stakeholder Engagement

Asset Mapping

Person-Centered Practices (PCP)

- PCP assist individuals to have control over the life they desire and engage fully in their communities.
- These practices assist everyone (individuals who receive services, family members, staff, organizations, and systems) in creating a positive and meaningful life, building on an individual's unique interests and strengths.
- North Dakota is developing a strong and consistent statewide vision and universal understanding of person-centeredness across all North Dakota Department of Human Services (ND DHS) entities and community partners. Together we will

Process



Bring diverse voices to the table



Support individuals participating in services and statewide system change efforts



Transform policies to reflect statewide person-centered values and culture



Ensure communication is accessible and relatable

National Center on Advancing Person Centered Practices and Systems

Purpose: Promote systems change that makes person-centered principles not just an aspiration but a reality in the lives of people who require services and supports across the lifespan.

- Assist with the identification of local and national resources, as well as initiating collaborative work where relevant to advance the team towards enhanced person-centered approaches to providing supports
- Facilitate access to additional subject matter experts including federal partners based on the team's expressed interest

Person-Centered Practices Self-Assessment

- A public website with updates on North Dakota's PCP system change initiative. www.hsri.org/nd-pcp
- All divisions in the Department of Human Services will engage in the Person-Centered Practices Self-Assessment process.

Technical Assistance Plan

- NCAPPS, HSRI, a cross-division workgroup and subject-matter experts are managing North Dakota's plan and related activities to ensure system change
- [Technical Assistance Plan](#)
- NCAPPS, HSRI, a cross-division workgroup and subject-matter experts are managing North Dakota's plan and related activities to ensure system change
- [How to Engage Individuals Who Receive Services](#)
- North Dakota's Guide of Best Practices outlines proven strategies on how to consistently involve individuals in workgroups and teams, so they are at the table when decisions are being made.

Stakeholder Engagement



Including service users is a critical component of person-centered thinking, planning, and practice.

- Connect and support allies that are conducting similar engagement activities
- Build mutual respect and trust among groups
- Improve decision-making processes;
- Enhance statewide strategies, program designs, and implementation techniques.

Asset Mapping Purpose

Asset Map is a tool to:

- Document Existing Stakeholder Engagement Assets: Target Groups and Initiatives
- Encourage Systematic and Strategic Thinking About Next Steps, Ultimately Saving Time and Resources
- Reference When Brainstorming Potential Target Groups to Engage
- Expand and Improve on Current Systems and Processes Within the North Dakota Department of Human Services (ND DHS)

The Asset Map is the foundation to make informed decisions about how to improve your stakeholder engagement strategies.

Asset Mapping Team

North Dakota Planning Team

- Teresa Larsen, P&A
- Pam Mack, P&A
- Kirsten Dvorak, ARC of ND

Facilitator: Melissa Hillmyer from HSRI (Project Management for the Person-Centered Practice System Changes)

Technical Assistance- Erin McGaffigan, PhD, contracted by the National Center on Advancing Person-Centered Practices and Systems

Asset Mapping Steps

- Define the Scope
- Clarify your Target Groups
- Define your Terms
- Brainstorm Initiatives
- Collect Information-Asset Mapping Chart
- Final Asset Mapping Content/Asset Map Format

ND Asset Mapping Process

Teresa Larson, ND P&A

- Review of the development of the ND Asset Map

ND DHS Person-Centered Practice Webpage: <https://www.hsri.org/nd-pcp>

ND P&A Webpage on PCP <https://www.ndpanda.org/resources/person-centered-planning>

As part of the initiative, North Dakota developed an [Asset Map](#), a working document, used as a tool to:

- Document Existing Stakeholder Engagement Assets: Target Groups and Initiatives
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This Asset Map is not intended to be a directory of service providers. Protection & Advocacy Project will update the Asset Map quarterly. Please [contact us](#) with additions or revisions.