



Provider Best Practices



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Presenters

- Thrifty White Pharmacy – Samantha Ketterling
- CHI St. Alexius Williston – Elena Lunca and Jackie Schwan
- Quentin N Burdick Memorial Health Care Facility – Christina Morin
- Sanford Children’s Bismarck – Kristin Meidinger and Kristen Brunelle



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Thrifty White Immunizations

Samantha Ketterling PharmD, BCACP

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Thrifty White- NDIIS Collaboration

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Thrifty White- NDIIS Project Overview

- Identify patient's immunization history through collaboration with NDIIS through streamlined data support
- Reference Advisory Committee on Immunization Practices Adult Immunization Schedule
- Alert the pharmacist of potential gaps in routine vaccination schedule
- Engage with patients
 - Screen, confirm and educate patients about their open immunization gaps
 - Recommend appropriate vaccine
 - Administer during initial encounter or schedule for a future date

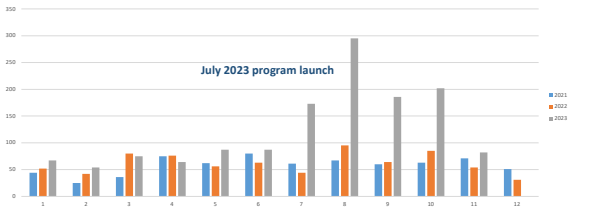
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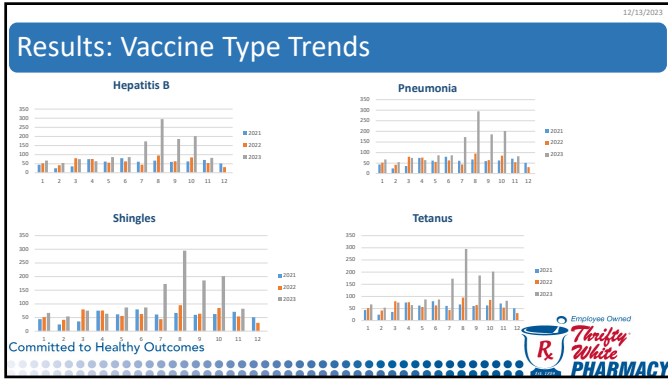
Results: Year-over-Year Comparison



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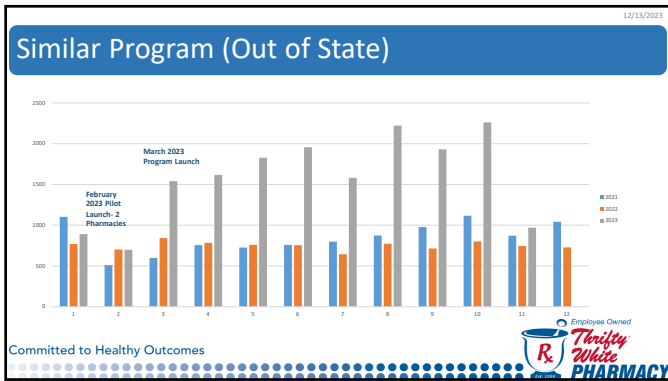
Thrifty White- NDIIS Project

- **Successes**
 - Immunization history readily available
 - Integrated into established pharmacy workflow
 - Online scheduling capabilities
 - Whole team engagement (pharmacists, interns, technicians, clerks)
 - Expanded technician scope of practice through increased immunization opportunities
 - Increased vaccine awareness
 - Improved access
 - Significant improvement in immunization rates
- **Lessons learned**
 - Data exchange
 - Navigating out-of-state or unreported vaccine history
 - Pharmacist CE and coaching opportunities
 - Vaccine procurement
 - Vaccine hesitancy

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Employee Owned
R. Thrifty White PHARMACY

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Community Vaccination Clinics

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Overview

- Collaboration with US Aging Initiative
- 20 participating Thrifty White Pharmacies
- Held once weekly scheduled appointments or walk-in availability in the pharmacy
- Coordinated and supported off-site clinics around the community
- Tracked administration and vaccine information data for population served

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Results

- 3,392 vaccines administered September-November
- Primarily Flu and COVID
- ~800 patients received 2 vaccines during the same encounter

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12/13/2023

Community Vaccination Clinics

- **Successes**
 - Online scheduling capabilities
 - Integrated within standard pharmacy workflow
 - Clinical consult rooms set-up to support clinics
 - Trained staff
 - Advertising

- **Lessons Learned**
 - Off-site clinics
 - Coordination and point of contact with site
 - Selecting clinic date and time
 - Pharmacy resources
 - Data reporting



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Provider Best Practice

RSV Vaccines Beyfortus/Abryvso



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Provider Best Practices

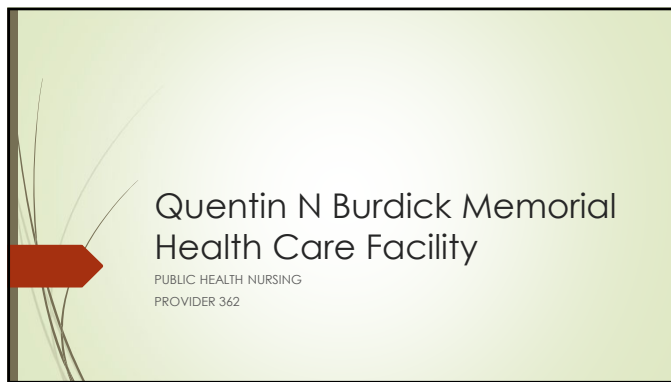
- Stay up to date with the latest news and updates in healthcare, such as reading the emails, attending all L&L zoom meetings, and following the CDC, and ACIP recommendations.
- Implementing the Nirsevimab/Abryvso checklist provided by the ND Health Department
- Discuss the new vaccines at monthly nursing/provider meetings, and provide education to our staff about the new vaccines, and the recommendations
- Print the most updated VIS/Immunization Information Statements
- At each visit a printed forecast, and Vaccine Information Statements are provided to our patients/parents for review, and informed decision making. If patients/parents still have questions the provider will discuss each vaccine, and why it is recommended.
- If any questions or concerns arise we usually call or email Miranda, our State VFC Coordinator. Miranda, and her team are great at getting the most up to date information.

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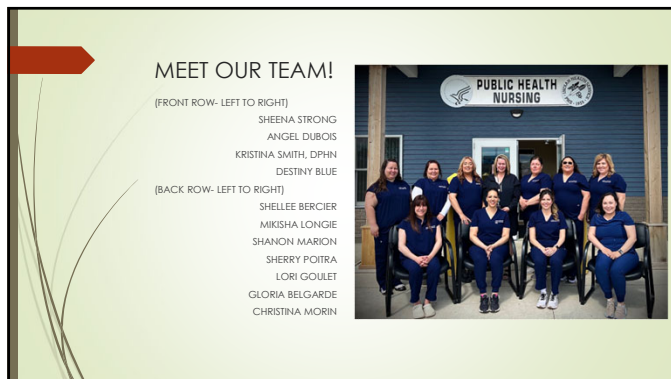
Provider Best Practices continued

- So far we had a high demand in the new vaccines, Beyfortus and Abrysvo.
- Patients and parents are inquiring about the new vaccines, and our nurses and providers are all aware about the new vaccines, recommendations and dosages.
- Service excellence, and good customer service are always implemented at our facility. We never turn anyone away (e. g., we recently had a mom that just gave birth to a newborn. Neither mom, nor the baby were not established at our facility, however mom really wanted that her newborn gets the Beyfortus. Mom stated that she asked everyone in town, but nobody had Beyfortus, except our facility. Our vaccine coordinator, and the clinic nurse lead worked together to get this baby in, so he can get the protection he needs during this RSV season)

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IHS E3 STRATEGY

PROTECTING TRIBAL COMMUNITIES

Every patient at every encounter will be offered every recommended vaccine when appropriate.

- As a critical clinical and public health prevention priority in our vulnerable service population, IHS advocates recommending vaccines to our patients with the [E3 Vaccine Strategy](#), to ensure that:
 - 1) **Every** patient at
 - 2) **Every** encounter should be offered
 - 3) **Every** recommended vaccine **when appropriate**.

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- Begin offering and administering the flu vaccination as soon as it is available and delivered to our facility.
 - Flu vaccination is offered at every encounter when patients are requesting vaccination update at PHN office or Community Events.
- Scheduled FLU/COVID Vaccine Clinic Events
- In depth vaccination education to patients and parents.
 - Myths versus Facts

IT'S VACCINATION TIME!

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Get Your Flu Shots

- Daily PHN Department vaccination walk-in clinics.
 - Monday through Friday 8-4:30 pm
 - Scheduled late vaccination clinics at PHN office until 6:30 pm.

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Collaborate and work closely with WIC to offer vaccinations at WIC appts.

- Working out of our old PHN clinic area next to the WIC office area at IHS.
- Reconciliation of WIC appointments weekly to monitor and catch those who are due or have fallen behind.
- Have a high flow of walk in patients

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BACK TO SCHOOL IMMUNIZATION CLINICS

- HELD AT ALL SURROUNDING SCHOOLS:
 - TURTLE MOUNTAIN COMMUNITY HIGH SCHOOL (TMCHS)
 - TURTLE MOUNTAIN COMMUNITY MIDDLE SCHOOL (TMCMS)
 - TURTLE MOUNTAIN COMMUNITY ELEMENTARY SCHOOL (TMCES)
 - OJIBWA SCHOOL
 - DUNSEITH PUBLIC HIGH SCHOOL
 - DUNSEITH PUBLIC ELEMENTARY SCHOOL
 - DUNSEITH INDIAN DAY SCHOOL

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Collaboration with local and surrounding schools to update vaccination status of students and staff.

- Local schools enforcing the exclusion policy on having students up-to-date by Oct. 1st.
- School nurses have access to NDHS to check the status of students
- VAR consents are sent home to parents for students. Once a batch of consents are returned, PHN schedules a day to go in to immunize those students.
- School nurses sent home VAR's for consent for the FLU vaccination with a return date deadline. Date was scheduled at schools with a positive return of VAR consents.
- This was also done again once the fall 2023-2024 COVID-19 Vaccine became available.

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SCHOOL EVENTS




Indigenous Family Night

Parent Nights
P/T Conferences
Family Game Night

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TURTLE MOUNTAIN BAND OF CHIPPEWA MOBILE HEALTH UNIT


- OFFER ALL VACCINATIONS AT VARIOUS LOCATIONS IN BELCOURT AND DUNSEITH (WEATHER PERMITTING)
 - 1-STOP MARKET
 - BELCOURT DRUG PARKING LOT
 - LOCAL HOUSING UNITS (6 HOUSING UNITS IN BELCOURT & DUNSEITH).
 - ALL LOCAL SCHOOLS FOR BACK TO SCHOOL REGISTRATION



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OFFER ALL VACCINATIONS AT ALL COMMUNITY EVENTS ALONG WITH VACCINATION EDUCATION

COMMUNITY EVENT:
COLLABORATION WITH TMBC TRIBAL CAR SEAT PROGRAM & PERFORMING CAR SEAT SAFETY CHECKS ALONG WITH VACCINATIONS.
(MAXINE GOURNEAU)



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Sanford Children's
Bismarck



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Staff Members

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Post-Test

- Post-test
 - Nurses interested in continuing education credit, visit https://ndhealth.co1.qualtrics.com/jfe/form/SV_9RICXfN213jGSy
 - Successfully complete the five-question post-test to receive your certificate
 - Credit for this session will not expire until January 9, 2024.
- This presentation will be posted to our website: www.hhs.nd.gov/immunizations