

North Dakota Department of Health & Human Services Medicaid Quality Strategy Plan

Public Comment Feedback

January, 2024

Stakeholder	Comment Reference	Department Response
Citizen	"I would like to see improved coverage for dental care from the Medicaid program."	The Department will review for potential future consideration. Medicaid Expansion enrollees do not currently have dental coverage. Dental coverage is provided for those on traditional Medicaid, those who are 19 & 20 years old, and those found to be Medically Frail.
North Dakota School for Deaf and Hard of Hearing	Page 18: "I do hope that American Sign Language is one of the top 15 languages you are considering for this section."	The Department makes interpretation services, including real-time oral interpretation and the use of auxiliary aids such as TTY/TDD and American Sign Language (ASL), available free of charge to each Enrollee.
Konveio LLC	Question regarding the State's process for tracking and analyzing public comments	The Department will review for potential future consideration.
Blue Cross Blue Shield North Dakota	Page 59: Typo for Consumer Assessment of Healthcare Providers and Systems (CAHPS). Clarification and verification of dates for HEDIS Final Audit Report and CAHPS AHRQ Database Submission.	The identified typo has been corrected. Dates on the HEDIS Final Audit Report and CAHPS AHRQ Database Submission verified.
Prairie St. John's	"There is no mention of the option of applying for an Institution for Mental Disease (IMD) waiver for residential treatment in facilities with more than 16 beds. To have acute specialized treatment around the state, it is crucial that Medicaid pay for this care. Providers need the resources to address this need and much of the payment count be from federal sources."	The Department will review for potential future consideration.
Accreditation Association for Ambulatory Health Care, Inc.	Page 26: Removal of language specifically calling out NCQA and URAC to better align with CMS published proposal CMS-2439-P, titled "Medicaid Program: Medicaid and Children's Health Insurance Program Managed Care Access, Finance, and Quality".	The Department will await final rule publication and guidance from CMS and will review for potential future consideration.