

North Dakota MMIS Companion Guide to the 005010X214 Health Care Claim Acknowledgment (277CA)

ND Medicaid May 2023

Preface

This Companion Guide to the Accredited Standards Committee (ASC) X12 Technical Report Type 3 (TR3) and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with the North Dakota MMIS. Transmissions based on this Companion Guide, used in tandem with the v5010 ASC X12N Technical Report Type 3 (TR3), are compliant with both ASC X12N syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the TR3 adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3.



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1 Introduction

This 277CA Companion Guide is intended for use by Trading Partners in conjunction with the ASC X12N 277CA National Electronic Data Interchange Technical Report Type 3 (TR3). The TR3 can be accessed at https://x12.org/products/technical-reports (Note: select Implementation Guide – Type 3 (TR3). System will then prompt you to create a unique user ID and login password).

This Companion Guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with the North Dakota MMIS and specifies data clarification where applicable. Section 10 Transaction Specific Information contains provider data clarifications for fields and values that are specific for the ND MMIS.

Transaction specific data will be detailed using a table. Each row on the table will contain information on the loop, segment, or data element that is specific to the ND MMIS. The table format is as described below:

TR3 Page	Loop ID	Reference	Name	Codes	Length	Notes/Comments
38	2100A	NM1	Information Source Name			This type of row always exists to indicate that a new segment has begun. It is always shaded at 10% and notes or comments about the segment itself goes in this cell.
38	2100A	NM103	Information Source Name		40	This type of row exists to limit the length of the specified data element.
39	2100A	NM108	Identificatio n Code Qualifier	PI		These are the only codes transmitted by the payer.

TR3 Page	Loop ID	Reference	Name	Codes	Length	Notes/Comments
			Payer Identificatio n	PI		This type of row exists when a note for a particular code value is required. For example, this note may say that value PI is the default. Not populating the first 3 columns makes it clear that the code value belongs to the row immediately above it.
50	2200B	STC	Information Receiver Status Information			
50	2200B	STC01-1	Health Care Claim Status Category Code	A2		This row illustrates how to indicate a component data element in the Reference column and also how to specify that only one code value is applicable.

Scope

This Companion Guide is intended for use by North Dakota Medicaid Trading Partners for the retrieval of the X12N 277CA transactions from North Dakota Medicaid. This Companion Document is to be used in conjunction with the 277CA TR3.

ND Medicaid provides connectivity for the flow of medical information and data between medical providers, facilities, vendors, claim payment agencies, clearinghouses and the

Front-end Online Transaction Processor (OLTP). Beyond the receipt and delivery of this data, ND Medicaid provides translation to and from ASC X12N standard formats.

Please refer to <u>Section 4 Connectivity with the North Dakota MMIS</u> for more information regarding transmission methods.

Overview

This Companion Guide is divided into 10 Sections. Each section will describe the process or requirement that each Trading Partner must complete to submit and receive X12N transactions for North Dakota Medicaid.

Each section will provide the needed information of how Trading Partners will be required to complete successful transmissions to and from the North Dakota Medicaid MMIS.

This Companion Guide will provide contact information for obtaining assistance from the North Dakota Medicaid MMIS, as well as providing data clarifications, including North Dakota Medicaid specific data requirements.

References

This document serves as a companion to the ASC X12N Electronic Data Interchange Technical Report Type 3 (TR3) as adopted under HIPAA. These can be accessed at: https://x12.org/products/technical-reports (Note: select Implementation Guide – Type 3 (TR3). System will then prompt you to create a unique user ID and login password)

Additional Information

For more information on North Dakota Medicaid EDI services for providers, including provider enrollment and claim transaction information, please visit: http://www.hhs.nd.gov.

2 Getting Started

Working with North Dakota Medicaid

We provide availability for transaction transmission and download retrieval 24 hours a day, seven days a week. This availability is subject to scheduled and unanticipated non-scheduled downtime.

Scheduled Downtime

Holiday Schedule

The following days are recognized as official State holidays. Please note that during these days assistance with system issues will be very limited.

- New Year's Day, January 1
- Martin Luther King Day, the 3rd Monday in January
- President's Day, the 3rd Monday in February
- Memorial Day, the last Monday in May
- Independence Day, July 4
- Labor Day, the 1st Monday in September
- Veteran's Day, November 11
- Thanksgiving Day, the 4th Thursday in November
- Christmas Day, December 25
- Every day appointed by the President of the United States, or by the Governor of North Dakota for a public holiday

Routine Maintenance

It is operational policy to schedule preventative maintenance periods on the second Thursday of the month from 09:00PM to 4:00AM CT. Any alteration from this schedule will be noted in the notification message as described below.

For Scheduled downtime, a notification message will be published on the Home screen and login screen.

Scheduled downtime - Home Screen



Scheduled downtime - Login Screen



Non-Scheduled Downtime

In the event of a non-scheduled downtime, North Dakota Medicaid will resolve the outage as quickly as possible. A notification message will be displayed near the Sign In portlet of the HOME page and near the Login portlet of the Login screen, as noted below. The

anticipated timeframe for resolution will be noted on the message. Also, the message will state the extent of the disruption, whether it affects the MMIS functionality only, or if it also affects electronic file transfer processing.

In the event that the file transfer processing is affected, trading partners will receive an email notification.

Non - Routine Downtime (MMIS and File Transfer affected)- Home Screen



Non - Routine Downtime (MMIS and File Transfer affected)- login Screen



Non - Routine Downtime (File Transfer affected)- Home Screen



Non - Routine Downtime (File Transfer affected)- login Screen



Unscheduled/Emergency Downtime

North Dakota Medicaid will resolve the outage as expeditiously as possible, for Unscheduled/Emergency Downtime. Along with the MMIS notification messages outlined above, the system sends an email notification to the trading partners.

Trading Partner Registration

All entities that send electronic transactions to ND Medicaid for processing and retrieve reports and responses must enroll as EDI Trading Partners. The completed Trading Partner enrollment application provides ND Medicaid Claim Customer Service the information necessary to assign a Login Name, Login ID, and Trading Partner ID, which are required to send or retrieve electronic transactions. The Trading Partner enrollment application is available on the North Dakota Medicaid Web site at https://mmis.nd.gov/portals/wps/portal/EnterpriseHome. Click on Provider Enrollment in the Quick Links pod to get to the Trading Partner enrollment application.

Certification and Testing Overview

X12N transaction files are certified by EDIFECS Transaction Manager software. Transaction Manager provides accurate trading partner verification and validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 ND Trading Partner Specific). ND Medicaid requires transaction testing with all enrolling Trading Partners.

Once a Trading Partner has successfully enrolled with North Dakota Medicaid, they will be contacted by a ND EDI Specialist. The EDI Specialist will guide the Trading Partner through the testing process.

3 Testing with the North Dakota MMIS

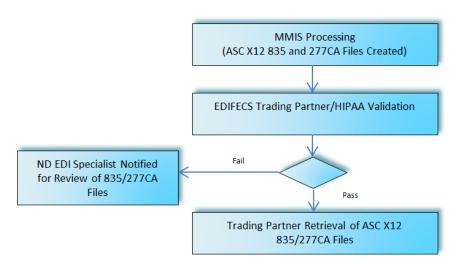
Before receiving production files from ND Medicaid, the Trading Partner must receive two valid test files. If the Trading Partner has received a test status of "Pass", then ND Medicaid will contact the Trading Partner and update the Trading Partner status to Production.

These tests verify a Trading Partner's ability to receive an X12 277CA transaction containing valid data in the required format. ND Medicaid will include a minimum of 10 unique transactions per test file to ensure more comprehensive testing. Should the file receive a test status of "Fail", then Trading Partners should review the errors using the EDIFECS Error Report. If Trading Partners require further assistance, please contact a ND EDI Specialist by email at NDMMISEDI@nd.gov or call (844) 848-0844 or (701) 328-2325.

4 Connectivity with the North Dakota MMIS

Process Flows

Editing and Validation Flow Diagram



Legend:

- MMIS Processing: MMIS will create the 835 and 277CA files in accordance with the ASC X12 Technical Report Type 3 standards, with ND specific rules applied.
- 2. EDIFECS Transaction Manager Processing: The EDIFECS Transaction Manager will certify that the files pass Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and Type 7 ND Trading Partner Specific edits). In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a ND EDI Specialist will be notified for review and correction of the file.

Trading Partner Retrieval of ASC X12 Files: The files are available for retrieval by the Trading Partner in the manner agreed on with ND Medicaid.

Transmission Administration Procedures

To receive a 277CA, enrolled North Dakota Trading Partners will submit X12N 837 transaction data to ND Medicaid for processing. ND Medicaid validates submission of X12N format(s). The TA1 Interchange Acknowledgement reports the syntactical analysis of the interchange header and trailer. If the data (Interchange Envelope) is invalid, the file will be rejected. A TA1 will be delivered to the Trading Partner mailbox and a copy forwarded to the Trading Partner Support Specialist for review. If the Trading Partner/Transaction Type relationship does not exist in the Trading Partner Management Database (a missing or invalid Trading Partner ID), then a TA1 will not be generated because the relationship does not exist within the ND Medicaid EDIFECS Trading Partner Management Database.. A report of the TA1 will be generated and delivered to the Trading Partner Support Specialist for additional review.

An X12C 999 Implementation Acknowledgement is generated when a file has passed the interchange header and trailer validation. A negative X12C 999 is generated if the file contains one or more Type 1 or Type 2 EDI or HIPAA Syntax errors or Type 7 ND Trading Partner Specific errors. The segment(s) and element(s) where the error(s) occurred will be reported to the submitter in the X12C 999 response.

If you have questions or require assistance with your TA1 or X12C 999 please ND Medicaid Claim Customer Service by email at NDMMISEDI@nd.gov, or call 701-328-2325 or 844-848-0844.

Re-Transmission Procedures

Transmission/Production Issues

When file retrieval or technical production issues occur, which could require the retransmission of files, please contact ND Medicaid Claim Customer Service at (800) 755-2604 (option 1).

Please have the following information available when calling ND Medicaid Claim Customer Service regarding transmission and production issues.

- Trading Partner ID
- Web Portal Login Name (if using the Web Portal)
- Enterprise Managed File Transfer(MFT) (if using Secure FTP)

Communication Protocol Specifications

North Dakota Trading Partners can submit/retrieve X12N files and download files such as the X12N 835, X12N 277CA, TA1, and X12C 999 via the ND Health Enterprise MMIS Web Portal and MFT.

Web Portal

The Web Portal method allows a Trading Partner to initiate the retrieval of a file from ND Medicaid. A Trading Partner must be an authenticated portal user who is either an active North Dakota Provider, or an authorized representative of the Provider. The Trading Partner accesses the Web Portal via a Web browser and is prompted for a login and password. Trading Partners may select files for download to their PC or work environment using the "Browse" function. All 277CA files retrieved will meet the ASC X12N 277CA standard.

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Web Portal Data Retrieval Procedures

The Web Portal allows a Trading Partner to initiate file retrieval. Once logged into the Provider Secure Homepage, multiple functions such as File Retrieval are available.

Downloading Files from the Web Portal

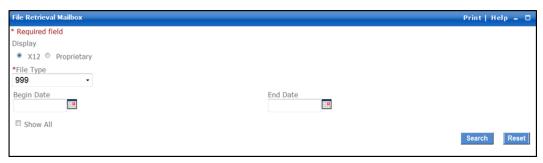
- 1. In your Web browser, log on to the **North Dakota MMIS Health Enterprise Portal** at https://mmis.nd.gov/portals/wps/portal/EnterpriseHome
- 2. From the EDI menu, select File Retrieval Mailbox.



North Dakota MMIS Web Portal



Select the X12 radio button; select a file type; and if desired, enter beginning and end dates for the search.

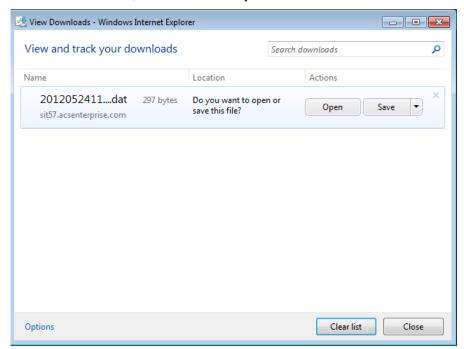


4. Click the Search button. The Results view displays files matching the search criteria. From the Results view, click the Creation Date of the file for downloads.

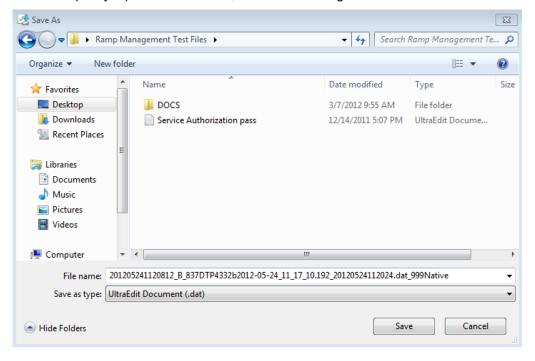
Note: After the first time selecting the files, the **Show All** box needs to be checked to retrieve them again



5. Click Save, to save the file to your PC.



6. Specify a path for download, and click Save again.



ND Enterprise Managed File Transfer

ND Enterprise Managed File Transfer(MFT), or commonly referred to as Secure FTP, is an appropriate alternative to the North Dakota Web Portal for large volume Trading Partners (i.e. files in excess of 10MB each). MFT setup is separate from Trading Partner Enrollment, but still coordinated through ND Medicaid Claim Customer Service. Trading partners may use MFT for submission and retrieval of files. Note that ND Medicaid staff will not provider technical support for applications other than MFT.

MFT Setup and Support

Upon successful Trading Partner enrollment, a Trading Partner MFT account will be created. Trading Partners set up for submission and/or retrieval of files via the MFT mechanism will receive connectivity details from ND Medicaid Claim Customer Service once setup is complete. This information will include login credentials, policies concerning passwords, file retention, and basic information on site navigation. The ND Enterprise Managed File Transfer secured website is https://mft.nd.gov/.

If the Trading Partner requires support (i.e. account becomes locked or experiences connectivity issues), the Trading Partner should contact ND Medicaid Claim Customer Service by email at NDMMISEDI@nd.gov, or call 701-328-2325 or 844-848-0844.

Passwords

Log in Credentials: In order to receive your authorized user log in credentials all Trading Partners, regardless of submission/retrieval method, must be enrolled with ND Medicaid and approved as Trading Partners on the ND Health Enterprise MMIS. Log in credentials include names/ids and passwords, that will be required for the submission/retrieval of transactions to ND Medicaid.

The following login credentials are issued depending on the chosen communication method.

Web Portal User ID/Password: This Web Portal User ID allows Trading Partners access to the North Dakota MMIS Health Enterprise Portal for functions that include file submission and file retrieval. ND Medicaid Claim Customer Service also uses the logon name to access Web Portal data submissions/retrievals.

MFT ID/Password: These are the login credentials for the ND Managed File Transfer site. These allow FTP Trading Partners to access assigned folders for submission or retrieval of files. ND Medicaid Claim Customer Service also uses this secure FTP ID to reference X12 files.

5 Contact Information

EDI Customer Service

ND Medicaid Claim Customer Service is available to all North Dakota Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Central Time, at the following numbers:

Toll Free: (844) 848-0844

Local: (701) 328-2325

EDI Technical Assistance

ND Medicaid Claim Customer Service assists users with questions about electronic submissions/retrievals. ND Medicaid Claim Customer Service is available to all ND Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Central Time, at **(844) 848-0844** or **(701) 328-2325**. ND Medicaid Claim Customer Service specializes in the following:

- Provides information on available services
- Creates user accounts for file submission/retrieval for approved Trading Partners
- Verifies receipt of electronic transmissions
- Provides assistance to Trading Partners experiencing transmission/retrieval difficulties

Provider Services Number

ND Medicaid Claim Customer Service is available to all ND Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Central Time, at **(844) 848-0844** or **(701) 328-2325**.

Applicable Web site/E-mail

Please visit http://www.hhs.nd.gov for ND Medicaid provider and Trading Partner services information, including Trading Partner enrollment information, FAQs, manuals and related documentation.

6 Control Segments/ Envelopes

ISA-IEA

ND Medicaid will create the Interchange Control Segments to validate the Interchange Envelope of each ASC X12 outbound file. The ISA table provides sender and receiver codes, authorization and delimiter information.

GS-GE

ND Medicaid creates single or multiple functional groups within an X12 file.

ST-SE

ND Medicaid creates a unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA).

7 North Dakota Medicaid Specific Business Rules and Limitations

Many of the data elements detailed in this Companion Guide reflect North Dakota business requirements, but still meet the standard requirements in the ASC X12N TR3. Inclusion of a "business-required" data field, as defined by this Companion Guide, will aid in the delivery of a positive response from the North Dakota Health Enterprise MMIS. For more information regarding North Dakota specific billing requirements, consult the applicable ND Medicaid provider billing manual, which can be downloaded from the North Dakota Medicaid Web site at: https://mmis.nd.gov/portals/wps/portal/EnterpriseHome.

Note on decimal/amount fields: Even though the X12N transaction defines Amount fields as having an 18-byte maximum, there is an additional HIPAA rule that limits all decimal fields to a maximum of 10 characters, including the two implied or reported decimal places. Accordingly, for all decimal or amount fields:

- "123456789012" is not an acceptable amount, because it is greater than 10 bytes.
- "12345678.90" is acceptable because the number of digits is not greater than 10; the decimal point itself is not limited by the rule.
- However, "1234567890" is not acceptable because the X12N engine assumes that a decimal point and succeeding zeroes are implied so that the actual number being communicated is "1234567890.00", which is greater than 10 bytes.
- The 10-byte limitation applies to all decimal or amount fields, including AMT segments, but also including any other fields that hold amounts or decimals, such as 837 SV207, CAS03, CAS06, CAS09, CAS12, CAS15, CAS18, HI01-5, HI02-5, HCP02 and HCP03, etc.

For all fields not listed in these bullets, follow the guidelines in the ASC X12N Electronic Data Interchange Technical Report Type 3 (TR3), available at: https://x12.org/products/technical-reports (Note: select Implementation Guide – Type 3 (TR3). System will then prompt you to create a unique user ID and login password)

8 Acknowledgements and/or Reports

Transmission Errors and Reports

The 277CA is an outbound transaction, so North Dakota Trading Partners will not receive any acknowledgements or reports.

9 Trading Partner Agreements

Prior to engaging in EDI with the North Dakota MMIS Enterprise, prospective Trading Partners must complete a Trading Partner enrollment package, which includes a Trading Partner Signature Agreement Form that requires an original signature. Please follow all enrollment instructions and mail the signed Trading Partner Agreement Form to ND Medicaid, along with any other required documents to complete the enrollment application process.

Please find all North Dakota Provider/Trading Partner Enrollment information at: https://mmis.nd.gov/portals/wps/portal/ProviderEnrollment

The mailing address is:

North Dakota Health and Human Services Attn: ND Medicaid Claim Customer Service 600 East Boulevard Avenue, Dept 325 Bismarck, ND 58505-0250

Trading Partners

In simple terms, an EDI Trading Partner is defined as any provider or agent acting on behalf of the provider that transmits electronic transaction data to or receives electronic transaction data from a health plan.

There are two different types of Trading Partners for the North Dakota Medicaid:

First, there are Vendors, Billing Agents, Clearinghouses and Switch Vendors who engage in Electronic Data Interchange (EDI) which may include claims and eligibility inquiries on behalf of enrolled ND Title XIX providers. These Trading Partners are not enrolled providers, their only interaction with the MMIS is to submit and retrieve electronic data files.

Second, there are providers re-enrolling under the Title XIX Program who use their own software programs to engage in Electronic Data Interchange (EDI) with the North Dakota Medicaid. Some providers may use the MMIS online file upload and retrieval features via the North Dakota MMIS Health Enterprise Portal.

10 Transaction Specific Information

This section contains data clarifications, including North Dakota-specific data requirements. For additional guidance on the use of business rules, please see Section Section North Dakota Medicaid Specific Business Rules and Limitations

ASC X12N 277CA Health Care Claim Acknowledgment

TR3 Page	Loop ID	Reference	Name	Codes	Le n gt h	Notes/Comments
C.3	N/A	ISA	Interchange Control Header			
C.4	N/A	ISA05	Interchange ID Qualifier	ZZ		
C.4	N/A	ISA06	Interchange Sender ID	NDDHSMED		
C.5	N/A	ISA07	Interchange ID Qualifier	ZZ		
C.5	N/A	ISA08	Interchange Receiver ID			Trading Partner ID assigned by North Dakota Medicaid
C.7	N/A	GS	Functional Group Header			

TR3 Page	Loop ID	Reference	Name	Codes	Le n gt h	Notes/Comments
C.7	N/A	GS02	Application Sender's Code	NDDHSMED		
C.7	N/A	GS03	Application Receiver's Code			Trading Partner ID assigned by North Dakota Medicaid
38	2100A	NM1	Information Source Name			
38	2100A	NM101	Entity Identifier Code	PR		
38	2100A	NM103	Information Source Name	ND Medicaid		
38	2100A	NM108	Identification Code Qualifier	PI		
39	2100A	NM109	Information Source Identifier	NDDHSMED		
50	2200B	STC	Information Receiver Status Information			
50	2200B	STC01-1	Health Care Claim Status Category Code	A2		
51	2200B	STC01-2	Health Care Claim Status Code	20		
51	2200B	STC01-3	Entity Identifier Code	PR		

TR3 Page	Loop ID	Reference	Name	Codes	Le n gt h	Notes/Comments
52	2200B	STC03	Action Code	WQ		
65	2200C	STC	Billing Provider Status Information			
65	2200C	STC01-1	Health Care Claim Status Category Code	A2		
66	2200C	STC01-2	Health Care Claim Status Code	20		
66	2200C	STC01-3	Entity Identifier Code	PR		
66	2200C	STC03	Action Code	WQ		
78	2100D	NM1	Patient Name			
78	2100D	NM108	Identification Code Qualifier	MI		
78	2100D	NM109	Patient Identification Number	ND Medicaid Member ID		
80	2200D	STC	Claim Level Status Information			
80	2200D	STC01-1	Health Care Claim Status Category Code	A2		

TR3 Page	Loop ID	Reference	Name	Codes	Le n gt h	Notes/Comments
81	2200D	STC01-2	Health Care Claim Status Code	20		
81	2200D	STC01-3	Entity Identifier Code	PR		
82	2200D	STC03	Action Code	WQ		
85	2200D	REF	Payer Claim Control Number			
85	2200D	REF02	Payer Claim Control Number			17-digit ND Medicaid TCN

Appendices

Implementation Checklist

ND Medicaid Claim Customer Service assists new Trading Partners with enrollment and testing. The following checklist will help trading partners to begin exchanging information with ND Medicaid.

Tr	Trading Partner Checklist						
	Task	Responsibility	Completed Date				
	Enroll in the new MMIS as a Trading Partner at: https://mmis.nd.gov/portals/wps/portal/ProviderEnrollment	Trading Partner and ND Medicaid					
	Exchange Contact information for Business, Technical and/or Data contacts. (Name, Phone number, Email address and Mailing Address)	Trading Partner and ND Medicaid					
	Confirm X12 Transaction selections	Trading Partner and ND Medicaid					
	Establish Standard ISA and GS information	Trading Partner and ND Medicaid					
	Determine communication method	Trading Partner and ND Medicaid					
	Establish a schedule for testing	Trading Partner and ND Medicaid					
	Complete the testing for all selected X12 Transactions	Trading Partner and ND Medicaid					

Promote Trading Partner to Production status	Trading Partner and ND Medicaid	
Production cut-over	ND Medicaid	
Begin sending X12 transactions to new MMIS for processing	Trading Partner	

Business Scenarios

Please contact ND Medicaid Claim Customer Service to discuss your specific EDI related business needs with ND Medicaid, should they not be covered in this guide or other available ND Medicaid X12N transaction companion guides.

Transmission Examples

Please contact ND Medicaid Claim Customer Service for any question regarding transmission/retrieval examples.

Frequently Asked Questions

For current Provider and Trading Partner FAQs, please visit the following page: https://mmis.nd.gov/portals/wps/portal/ProviderFaq

Change Summary

Version	Date	Description	Description of Changes
1.0	03/01/2014	Initial Document for Deliverables	Document reformatted to meet CAQH CORE standard companion guide format (Phase I CORE Req. 152).
1.1	10/26/2014	Change ND ID	Change ND ID from ND00994 to NDDHSMED
1.2	05/25/2017	Updates related to HIPAA Operating Rules requirements	Updated System Availability section
1.3	05/25/2023	Updated Logo/Phone Numbers	Added new Logo and updated the EDI Phone Numbers