

NORTH DAKOTA LONG-TERM CARE OMBUDSMAN PROGRAM



How a long-term care ombudsman can help

- Provide information and consultation about:
 - » Resident rights
 - » Service options
 - » Regulations that apply to long-term care homes
- Receive, investigate and resolve complaints relating to:
 - » Quality of care or services
 - » Quality of life
 - » Rights violations

Contact an ombudsman for information or to report a concern about the health, safety, welfare or rights of a resident of a long-term care home (assisted living, basic care, swing bed or nursing home facilities)

Free and Confidential Services

Write:

State Long-Term Care Ombudsman
Aging Services Division
1237 W. Divide Ave., Ste 6
Bismarck, ND 58501

Call:

701.328.4617, 711 (TTY), or
Toll-free 1.855.462.5465, option 3

Email:

dhsagingombud@nd.gov

Submit:

An online complaint form (SFN 1829) at
www.nd.gov/eforms/Doc/sfn01829.pdf