

CLAIM STATUS INQUIRY ON WEB PORTAL Laura Holzworth, Medical Services Division



ND Health Enterprise Web Portal Claim Status Inquiry for 837 or Web Portal claims



Go to https://mmis.nd.gov/portals/wps/portal/EnterpriseHome



Home

Program >

Member ▶ Provider ▶ Documentation ▶ Directories ▶



Welcome

Print | - -

Welcome to the North Dakota MMIS Web Portal.

ND MMIS has established a scheduled maintenance window for calendar year 2019 from 9:00PM to 4:00AM Central Time on the 2nd Thursday of the month with the following exceptions: Jan 17, Apr 17, May 16, Nov 7, and Dec 19. During the maintenance window, the

Provider Registration

To obtain a user id and password, Providers and Trading Partners must have an approved enrollment with North Dakota and have received their Provider or Trading Partner ID.

Register

Quick Links

- FAQ
- Find a Healthcare Provider
- Benefits Overview
- Provider Enrollment
- Report Fraud & Abuse

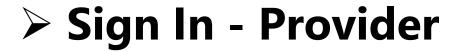
Sign In

_ 0

Log into the system based upon your role:

Providers

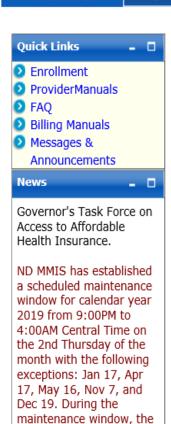
Internal Users



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system may not be

accessible.

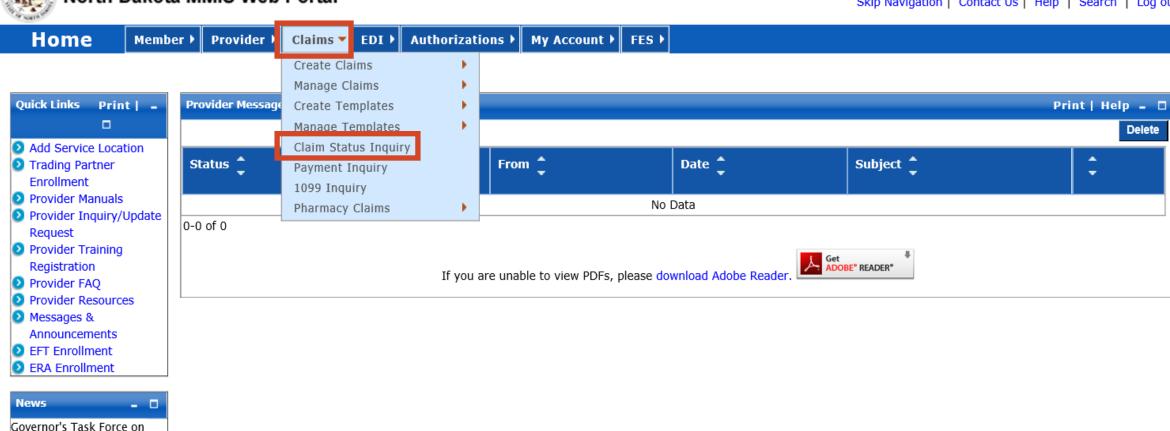
Provider

The Health Enterprise Portal is a state-of-the-art electronic health care administration system that gives patients, doctors, pharmacists and other users easy, secure and efficient access to health care information.

| ProviderLogin | - 0 |
|--------------------------------|---|
| | areas of the portal, please g your User ID and |
| * User ID: | |
| * Password: | |
| Forgot User Name or Password ? | |
| | Login Reset |

Provider Login

USER ID and **Password**



> Claims

Access to Affordable Health

Insurance

> Claim Status Inquiry

Home

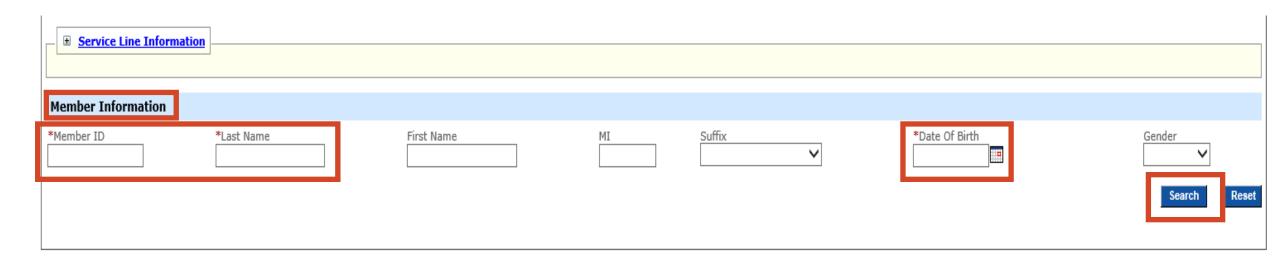
Member ▶ Provider ▶ Claims ▶ EDI ▶ Authorizations ▶

Claim Status Inquiry Print | Help -* Required Field To conduct a claim inquiry, please enter the Member ID, Member Last Name, and Member Date of Birth. Then, at a minimum, either the TCN or the claim service period date(s) must be entered. Entering a TCN will return the exact matching claim. Entering date range will return a list of all the claims matching the search criteria. A maximum of 100 results will be returned; if necessary, refine your search by entering additional search criteria. Billing Provider ID *Billing Provider ID Org / Last Name First Name Suffix Please enter either a TCN or a Claim Service Period Begin Date range. Claim Service Period Begin Date applies to the earliest date of service on the claim. If no End Date is entered, the End Date will be either today's date or one year forward from the Begin Date entered (whichever is less). Claim Information Claim Service Period Begin Date Claim Service Period End Date TCN Patient Account Number Prescription Number Type Of Bill Total Claim Charge Amount Claim Status \checkmark \checkmark

My Account ▶ FES ▶

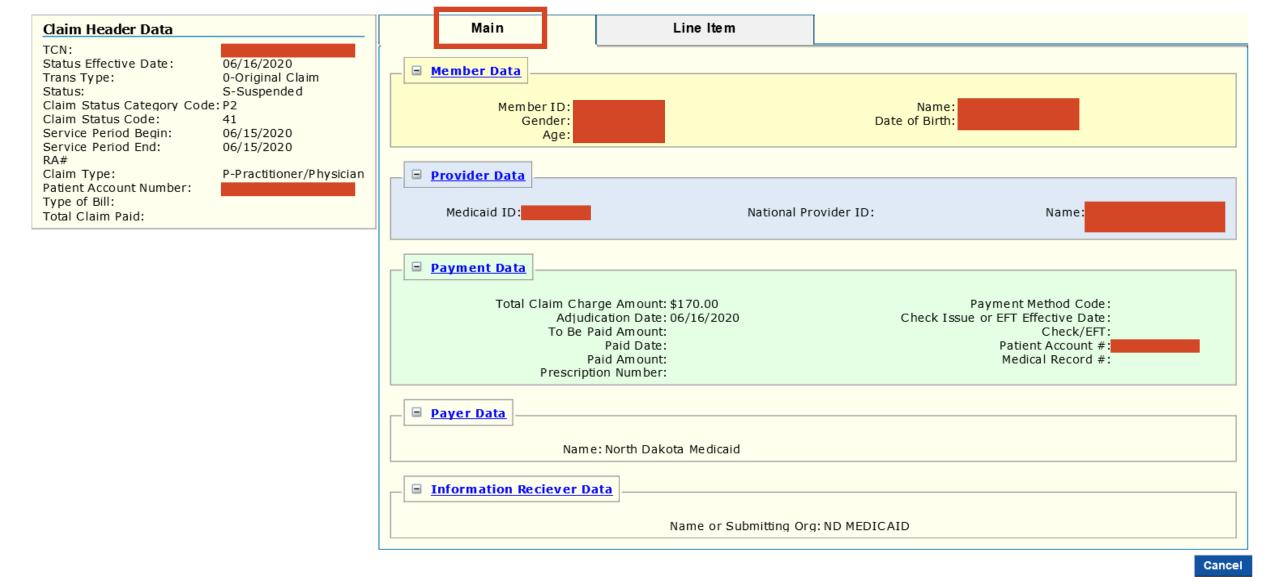
> Claim Information

- **REQUIRED**
- TCN or Claim Service Period Begin and End Date



> Member Information

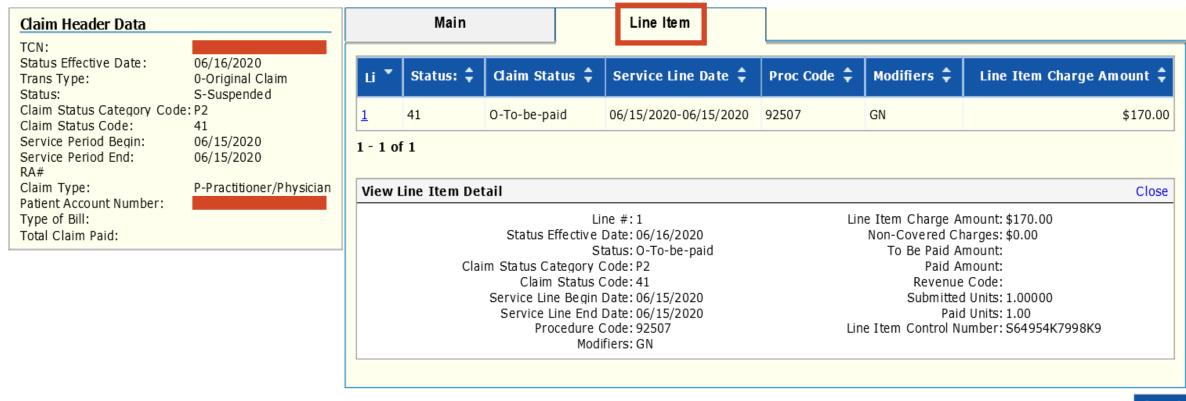
- REQUIRED
- Member ID
- Last Name
- Date of Birth
- > Search



> MMIS Claim Search Information Result

Main Tab

* Required Field





> MMIS Claim Search Information Result

Line Item Tab