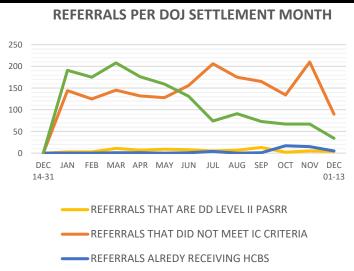
## 2021 AGING SERVICES INFORMED CHOICE DOJ SA DASHBOARD

## **INFORMED CHOICE (IC) REFERRAL TOTALS TOTAL NUMBER OF** 3,373 IC REFERRALS RECEIVED: TOTAL DD LEVEL II PASRR **72** 2% REFERRALS: TOTAL REFERRALS THAT DID NOT 1,810 54% **MEET CURRENT IC CRITERIA:** TOTAL REFERRALS SENT TO HCBS CM 1,491 44% TERRITORIES FOR IC VISIT:



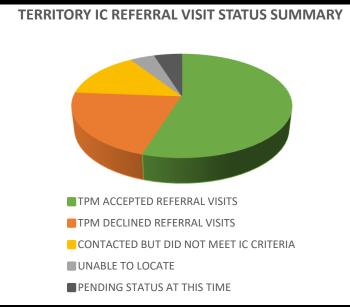
REFERRALS SENT TO HCBS TERRITORIES

### NOTES:

3,373 informed choice referrals were submitted via the NF LoC form in year one of the SA. Individuals referred for a DD Level II PASRR are contacted by a DD Program Manager. 1, 810 TPMs did not meet the current target criteria because they are screened for a short term stay or have high care needs and a low preference for HCBS. 1,491 referrals were sent to the HCBS CM. Staff have 5 days to contact the individual and their legal decision maker to talk about service options.

## **HCBS CM TERRITORY IC REFERRAL VISIT TOTALS**

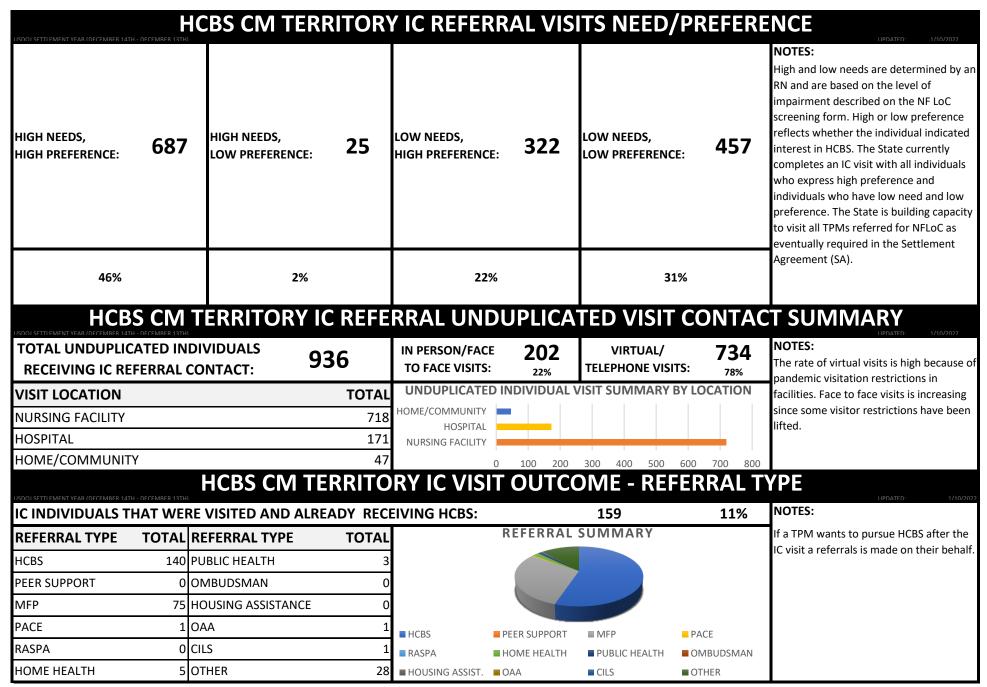
	TICDS CIVI	
TPM ACCEPTED IC VISITS:	679	46%
TOTAL REFERRALS ALREADY RECEIVING HCBS:	<sup>NG</sup> 159	11%
TPM DECLINED IC VISITS:	309	21%
TPM CONTACTED BUT DOES NOT MEET IC CRITERIA:	212	14%
UNABLE TO LOCATE INDIVIDUAL:	62	4%
REFERRAL OUTCOME PENDING:	70	5%



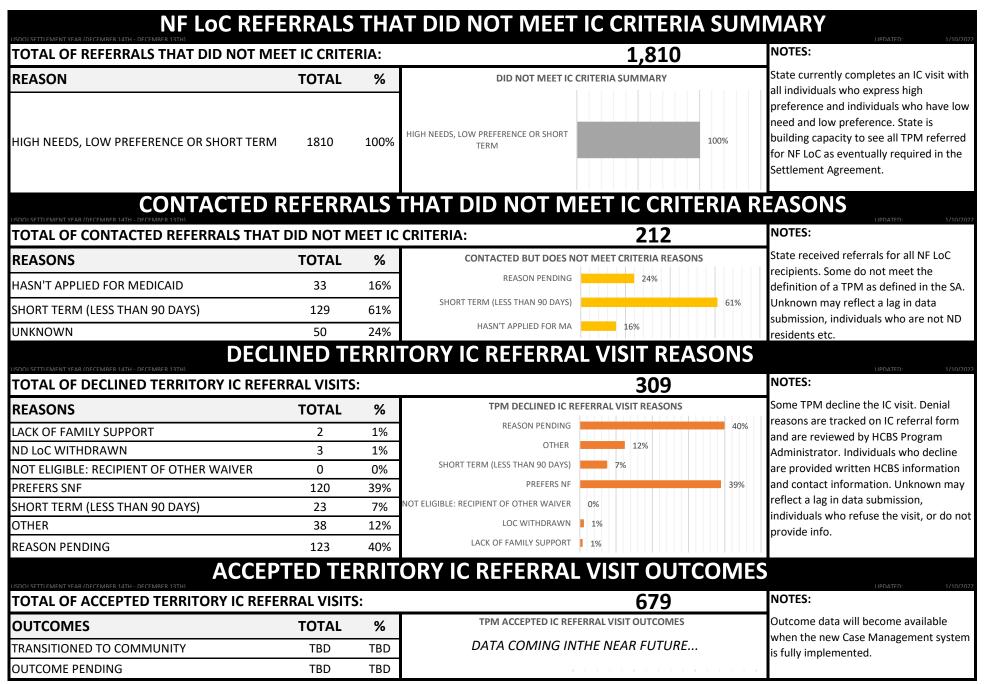
### NOTES:

Individuals who are already receiving HCBS are referred to the HCBS Case Manager for follow up. Individuals that do not meet the IC criteria or that cannot be reached after two attempts are sent written information about HCBS. Referral outcome pending reflects a lag in data submission. After contact is made, staff have 5 days to complete and return the IC referral forms to the State. All referral forms are reviewed by an HCBS Program Administrator.

## 2021 AGING SERVICES INFORMED CHOICE DOJ SA DASHBOARD



## 2021 AGING SERVICES INFORMED CHOICE DOJ SA DASHBOARD



## 2021 AGING SERVICES HCBS USDOJ SA DASHBOARD

#### **HOME & COMMUNITY BASED SERVICES (HCBS) MONTHLY CASE TOTALS** 1,600 1,400 1,200 1,000 800 600 400 200 DEC 14-31 JAN FEB MAR APR MAY JUN JUL AUG SEPT OCT NOV **DEC 1-13** MSP PERSONAL CARE 0 675 685 690 695 692 679 674 678 695 675 668 659 MEDICAID WAIVER 0 335 332 337 342 270 402 419 332 328 355 362 400 0 1.411 1.423 1.435 1.457 1.471 1.465 1.469 1.480 1.537 1.502 1.463 1.488 Ex-SPED 113 111 113

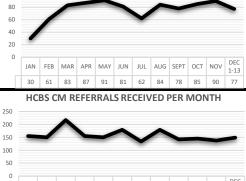
### NOTES:

This information reflects the total number of open cases by program. Numbers are not unduplicated because individuals may receive services from multiple programs at the same time. December 2020 data is not available because of a change in the data collection system.

## **HCBS CASE MANAGEMENT REFERRALS**

158
979
909
76
48%

Due to a data systems change, no data is available for December 2020.



**HCBS CASES OPENED PER MONTH** 





MONTHLY PERCENTAGE OF OPENED CASES PER I & R

### NOTES:

1,893 referrals for HCBS were sent to the HCBS CM territories from all referral sources (ADRL intake, direct referral, MFP, LTC Eligibility Unit and Informed Choice visits). 1,006 referrals were sent in the first 6-months and 887 referrals were sent in the last 6 months. Pending cases are active HCBS referrals that are still being worked and do not yet have a formal outcome.

### **HCBS LTC DIVERSIONS**

USDOI SETTI EMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)		
TOTAL TPM DIVERTED	104	
SPED:	104	l,
TOTAL TPM DIVERTED	<i>C</i> <b>1</b>	'   r
MSP LEVEL B & C:	64	•
TOTAL TPM DIVERTED	120	
HCBS MED WAIVER:	139	

UNDUPLICATED TOTAL NUMBER TPMs DIVERTED FROM SNF:

268

	OIVI	—SPE		KILI	MSP B MSP C MW								
40 30 20 10										0			
0	DEC 14- 31	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	ОСТ	NOV	DEC 1- 13
MW	7	8	11	9	14	16	14	11	15	6	14	10	4
MSP C	0	0	1	1	2	1	0	2	1	1	0	1	0
MSP B	1	4	9	5	4	5	2	5	4	4	3	7	1
SPED	1	8	5	7	7	15	14	8	7	13	7	8	4

MONTHLY DIVERTED CLIENT TOTALS BY FUNDING SOURCE

### NOTES:

This information reflects the number of unduplicated TPMs who are receiving HCBS as an appropriate alternative to a SNF by program. TPMs may receive services from multiple programs at the same time.

## 2021 AGING SERVICES ADRL USDOJ SA DASHBOARD

## AGING & DISABILITY RESOURCE LINK (ADRL) INFORMATION & ASSISTANCE (I&A) CONTACTS

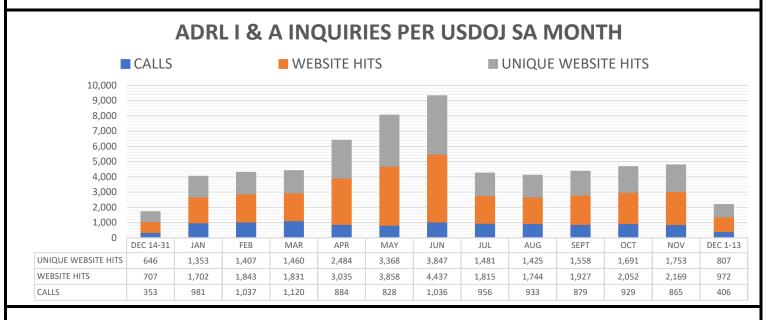
ADRL I & A INQUIRIES: **62,579** 

ADRL I & A CALLS: 11,207

ADRL WEBSITE HITS: 51,372

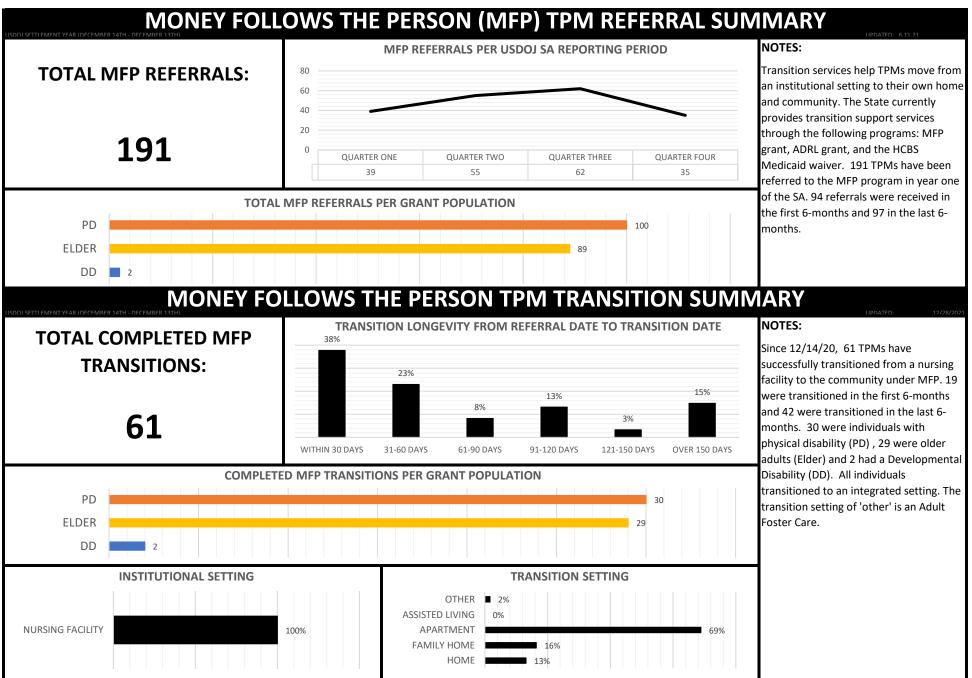
### NOTES:

The ADRL is a centralized intake system for applying for State or Federally funded HCBS. TPMs, family and other interested parties can make HCBS referrals via the phone, email or online. In April 2021, the State began a social media campaign to promote HCBS and the ARDL. It resulted in a 66% increase in website hits from the previous month.

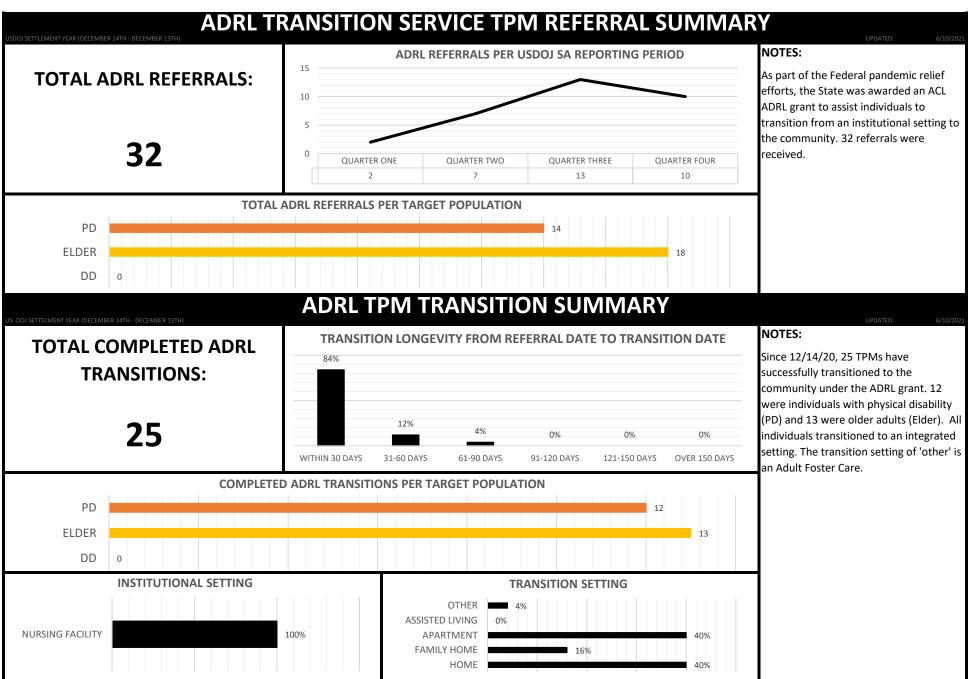


AVERAGE ADRL I & A CALL WAIT TIME (IN MINUTES):

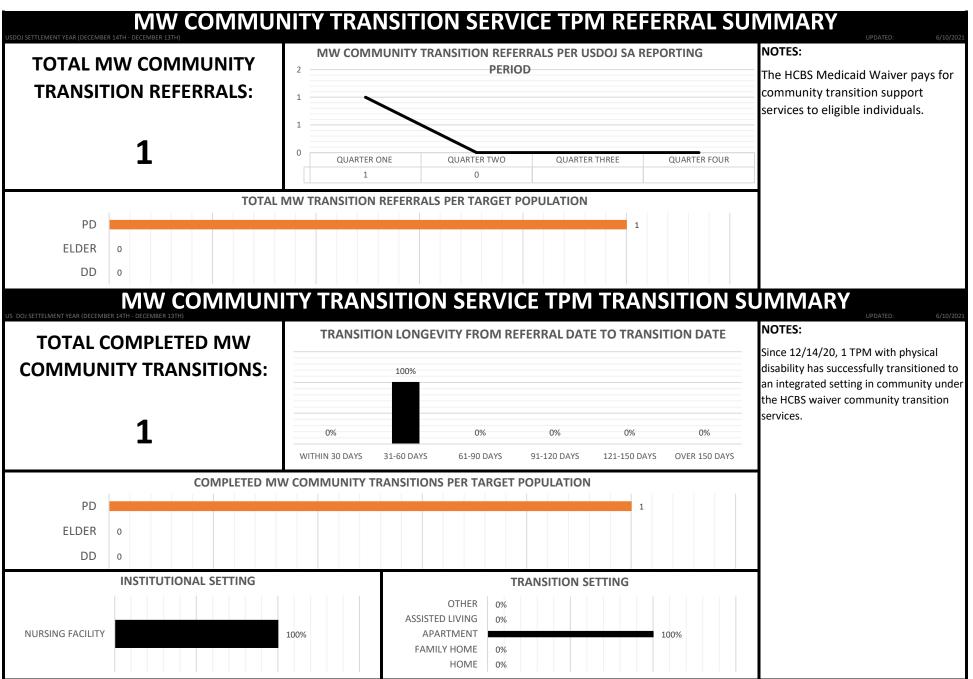
WEB RERERRALS: 576

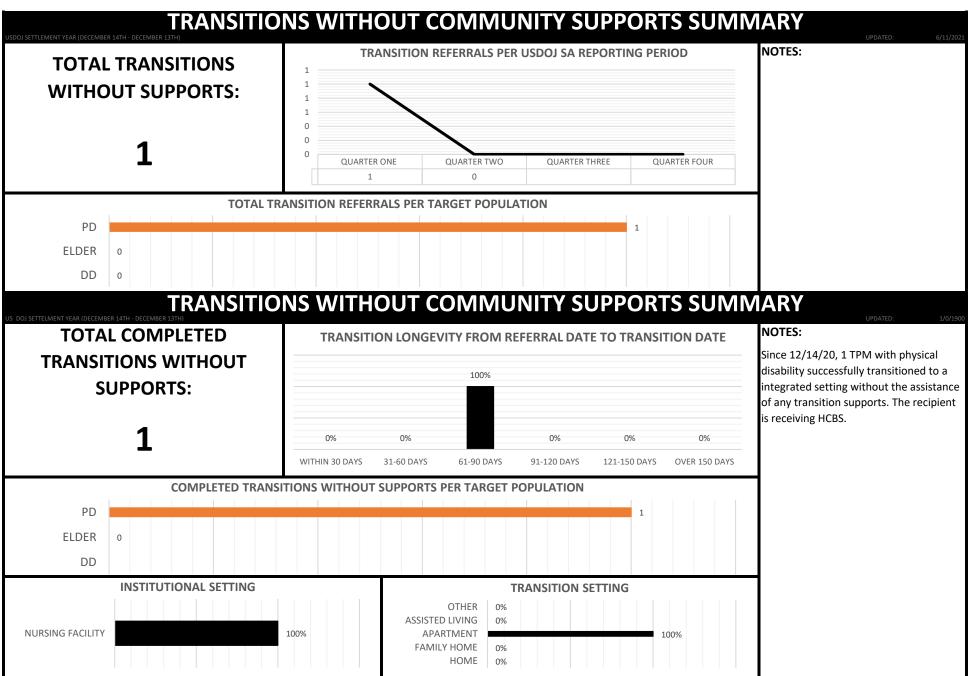


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## 2021 AGING SERVICES HOUSING USDOJ SA DASHBOARD

## TPM TRANSITION PERMANENT SUPPORTED HOUSING SUMMARY

TOTAL TPM WITH
PERMANENT
SUPPORTED HOUSING:

28



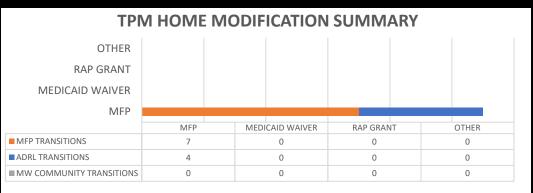
NOTES:

28 TPMs who were successfully transitioned to the community received PSH in year one of the SA. Please reference separate note on page 2 of the Housing Dashboard for program definitions. The MFP Housing Facilitators have also assisted an additional 20 TPMs with applications for at least one type of Rental Assistance.

## **TPM HOME MODIFICATION SUMMARY**

TOTAL TPM WITH MODIFICATION ASSISTANCE:

11



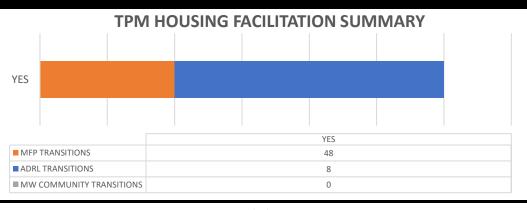
#### NOTES:

11 TPMs who were successfully transitioned to the community received assistance with home modifications in year one of the SA. TPMs are offered home modification services to ensure a safe living environment post transition.

## TPM HOUSING FACILITATION SUMMARY

TOTAL TPM WHO RECIEVED HOUSING FACILITATION:

**56** 



### NOTES:

56 TPMs who were successfully transitioned to the community received Housing Facilitations in year one of the SA. Housing facilitators work with the MFP transition team to assist TPMs in locating and securing integrated housing in the community.

# 2021 AGING SERVICES HOUSING USDOJ SA DASHBOARD TPM PERMANENT SUPPORTED HOUSING SUMMARY NOTE MFP RENTAL ASSISTANCE (RA): Temporary RA funded by MFP Rebalancing funds generally following the policies of the local housing authority. 21-23 State RA: RA funded with State general funds to support transitions from SNF. Project Based RA: Assigned to specific housing units and makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent. Housing Choice Voucher (HCV): Allow low-income families to choose and lease or purchase safe, and affordable privately-owned rental housing. An HCV makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent. Mainstream Voucher: Assist non-elderly persons with disabilities. Aside from serving a special population, Mainstream vouchers are administered using the same rules as other housing choice vouchers. Other: RA from other Federal funding sources.