## How to Use the CCAP Provider SSP

Child Care Assistance Provider

- The Dashboard is the first page you will see when logging into the SSP.
- You can return to this page by clicking "Dashboard" in the top menu.



 Click "My Associations" in the top menu to see children that are linked to you. Note: If children are missing from your associations, contact the human service zone office. <u>Click here for a directory.</u>

Dakota Be Legendary. Health & Human Services		$\downarrow$					My Accoun	t ~
	Dashboard My A	ssociations	View Statements & Docume	nts 🗸 🛛 M	y Registration Fee	FAQ		
			My Associations					
	View My Association	S	Search		Q			
	Child Name	Caretaker Name	Level of Care Ass	ociation Begin Date	Association End Date			
	Yellow Apple	Granny Smith	Full Time	08/01/2022	12/31/2022			
	Red Apple	Granny Smith	Full Time	08/01/2022	12/31/2022			
	Green Apple	Granny Smith	Full Time	08/01/2022	12/31/2022			
			Items pe page:	5 👻	1 – 4 of 4  < <	> >1		

• Click "View Statements and Documents" to view all your documents or to upload new ones.

Dakota Be Legendory.			$\downarrow$			My Account 🗸 🌲
Lieum of Lienon Services	Dashboard	My Associations	View Statements & Documents 🗸	My Registration Fee	FAQ	
			View Statements And Documents			
			Upload Documents			
			View Statements & Documents			
	It's easy to access your statements an	your account statements and d documents from one centra	documents online. A secure, convenient, a al place - helping you reduce clutter and sta	nd environmentally friendly way to y organized.	o manage	
		Remittance Payment N	Notice		•	
		Tax Documents			0	
		Certification Notice			0	
		Provided by you			0	
		Other Miscellaneous N	lotices		•	

• "My Registration Fee" is where you can submit a registration fee. Note: This is only available for center or group licensed providers. A registration fee can only be submitted once per child in a year.

Dakota Be Legendary. Health & Human Services				↓		My Account 🗸 🌲
	Dashboard	My Associations	View Statements & Documents 🗸	My Registration Fee	FAQ	
					I	
			My Registration Fee			
					_	
	View My Reg	gistration Activity	Search		Q	
	Year	Amount (\$)	Acti	on		
	2022	SO	SUBMIT	VIEW		
			Items per 5	1-1 of 1   <	$\langle \rightarrow \rightarrow \rangle$	

• Frequently asked questions (FAQs) can be found using the top menu.

				<b>↓</b>	
Dashboard	My Associations	View Statements & Documents $ \checkmark $	My Registration Fee	FAQ	
		Frequently Asked Questions			
	Below you'	'll find answers to the most frequently asked	questions		
► How to chan	ge direct deposit informatior	n?			
▶ What are ass	ociation dates?				
▶ I submitted n	ny W9, why hasn't my registr	ration status updated?			
▶ What is pre-c	pertification?				
► How to subm	nit multiple attendance?				
		VIEW MORE			

## • Additional options are available in the "My Account" dropdown.

man Services						Provider Details
	Dashboard	My Associations	View Statements & Documents 🗸	My Registration Fee	FAQ	Address Details
						W-9 Details
D 0				Certificatio	on & Payment Activity	Direct Deposit Deta
Pre-Certification for Nov 2022 f	the following month. Addition	nal Information is available he	Pre Date	Description	Amount	Communication Setti
View Associations >						Profile Access Settin
			10/26/2022	October Month Certi	fied \$1860	Vi
				Attendance Submis	ssion for Current/Past Months	
Ce	rtification for Current/Pa	st Months			and the second	
Cer Service Month	rtification for Current/Pa	st Months	Service Month	Attendance Status	Action	1
Cer Service Month November 2022	rtification for Current/Pa: Cur	st Months rent Certification Status Not Certified	Service Month October 2022	Attendance Status Submitted	Action	Upload

• Click "Communication Settings" to go paperless by enabling email notifications.



	ommunication Settings
Contact Details	
Email	
ccapprovider@email.com	VERIFIED
Cell Phone	VERIFY & SAVE
How do you prefer to receive correspondence from DHS? <ul> <li>Enable Email Notifications</li> <li>(We will email you when a message is available for viewing.)</li> </ul>	
How do you prefer to receive correspondence from DHS? <ul> <li>Enable Email Notifications</li> <li>(We will email you when a message is available for viewing.)</li> </ul> SAVE	
How do you prefer to receive correspondence from DHS? <ul> <li>Enable Email Notifications</li> <li>(We will email you when a message is available for viewing.)</li> </ul> SAVE	
How do you prefer to receive correspondence from DHS? <ul> <li>Enable Email Notifications</li> <li>(We will email you when a message is available for viewing.)</li> </ul> SAVE	

## • Click "Profile Access Settings" to add additional users or staff members the SSP.



## Profile Access Settings

In this section, you can control which individuals can view payment request data through the Self Service Portal. By default, only the approved Providers are allowed to certify for payment.

Who can add, edit and view the Payment Requests

Individuals with an Admin account will be able to update the Profile, add/remove users from this account and add, edit, and view Payment Requests. Individuals without an Admin account can add, edit and view payment requests on behalf of the Provider.

Enter the user's North Dakota Login Username and click on 'ADD' to give access to this account.

ADD

Note: You need to add the 'North Dakota Login Username' of the user you want to give access to. If the user does not have a North Dakota Login Account, he/she can create one through the <u>Self Service Portal</u>

The table below displays all users that have been added to this account. There must always be at least one active Admin user.

Admin	ND Login Username	Name	Action
	ccapprovider@email.com	ccapprovider@email.com	REMOVE