



Frequently Asked Questions

What is the Service Provider Relations Department?

A dedicated team established to provide support and guidance to housing providers in matters pertaining to the program.

What is a letter of commitment?

The issuance of a letter of commitment (LOC) signifies the renter's initial application meets the eligibility requirements and the readiness to identify a housing provider.

What is Required by a Housing Provider?

The completion on the tasks highlighted on the Housing Provider Checklist are essential for proper application processing. Documents such as proof of ownership, signed LOC, signed lease, and updated ledger are required to verify housing provider authenticity.

How Long Does Assistance Last?

Renters may be eligible for up to three months of assistance pending application approval. HHS is committed to empowering renters with comprehensive insights into their lease, and LOC, alongside facilitating access to supplementary resources within the state's program landscape.

Already a Vendor?

A payment request (one per renter) within the online portal is required to facilitate payment. A vendor account/Supplier ID is required to complete the payment request.

What is my Company ID and/or Supplier ID?

A company ID is a four to six digit pin that a vendor (Housing Provider) creates themselves when applying for their Supplier ID. The Supplier ID is ten digits issued by the OMB upon vendor approval.

Associated Websites

Housing Stability Portal Account Registration

https://ndhousingstability.servicenowservices.com/nd_rent_help?id=rental_registration

Housing Stability Portal Account Login

https://ndhousingstability.servicenowservices.com/nd_rent_help?id=csn_login

Supplier ID Registration

https://ndhousingstability.servicenowservices.com/nd_omb