Medicaid renewals
How you can help!

ND Medicaid may need to contact members to see if they still qualify for coverage. You play a critical role in educating members about steps they need to take to prepare.

Here are three things you can do:

1. **Encourage ND Medicaid members to update their contact information.**

   - Share where and how to update their information.

2. **Direct people to get help.**

   - Contact the Customer Support Center toll-free 1-866-614-6005, 711 (TTY) or email applyforhelp@nd.gov.

   - No longer qualify for Medicaid? Contact ND Navigators at ndcpd.org/NDNavigator or 1-800-233-1737 for help on finding a plan on the federal Health Insurance Marketplace.

3. **Offer help to:**

   - Update their contact information.

   - Read and understand the letter they may receive in the mail.

   - Submit documentation online (e.g. pay stubs, income tax returns, proof of disability, etc.).

Learn more or visit
hhs.nd.gov/StayCoveredND

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